



Friday 20th March 2020

Dear Parents,

The Government has released its qualifying criteria for 'Keyworkers' who can continue to use our nursery service from Monday 23rd March 2020 and the link is provided at the end of this letter. Please inform your Nursery Management Team immediately if you are listed and will be continuing to use our service.

For parents who do not qualify for 'Keyworker' status I am suspending our usual Terms and Conditions for the duration of the closure and will secure your place at the nursery for a return to full operation. I hope this provides some relief in a worrying and uncertain time.

As a result fee demands for April 1st onwards will cease. Please can all non-qualifying parents cancel their direct debit payments for April?

We are a community service which has never closed its doors in 30 years of operation so our focus on supporting our children's development and learning will continue, albeit at a distance, throughout this outbreak. Our Quality and Training team will be uploading material to the Childbase Partnership website next week to support parents in continuing the learning at home.

My best wishes go out to all our families at this extraordinary time but especially those working in front-line services during the outbreak. I look forward to welcoming everybody to usual service in our nurseries in the not too distant future.

Yours sincerely

Emma Rooney

Managing Director,

Childbase Partnership.

Keyworker criteria: <https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>

Other information: <https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers/closure-of-educational-settings-information-for-parents-and-carers>